



## IP telephony for schools

Manageable



Affordable



Cloud-based



Simple



Supported by:



**ATOM WIDE**  
MANAGED SERVICES

part of AdEPT Telecom Plc

[voip.lgfl.net](http://voip.lgfl.net) • [voip@lgfl.org.uk](mailto:voip@lgfl.org.uk) • 01689 814700

# What is VoIP?

VoIP (Voice over Internet Protocol) is technology that allows you to make telephone calls over the network instead of via a traditional analogue service.

A VoIP service can offer everything you typically get from your existing phone system and much, much more.

The LGfL / TRUSTnet VoIP system also boasts a wealth of special features tailor-made for use in schools through integration with your MIS.

*"Modular, expandable,  
flexible and low cost. Genius!"*

ICT Manager,  
Merton School

**Centrally Hosted Call Manager** – frees schools from cumbersome hardware costs and expensive technical support contracts

**No Line Rental** – calls are made via your broadband, making VoIP a great way to save money

**Impeccable Sound Quality** – no more clicks, static or fuzzy lines

**Easily Scalable** – add extra lines at any time

**Competitive Call Rates** – typically cheaper than land-line based systems

**Links with your MIS**

**Keep your existing phone numbers**



# Why LGfL VoIP?

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## Free Call Recording

Calls & voicemails can be saved as audio files on your computer for easy storage and future reference.



## Easy Access to Contacts

The VoIP system will link with your MIS allowing easy access to all your contacts including parents.



## Click-to-Dial Functionality

Never misdial again!



## Call Log Tracking

Easily find and analyse data on the calls received.



## Real-time Billing Information

Keep on top of spending.



## Free Calls to Other LGfL / TRUSTnet VoIP Schools

You won't be charged to call other schools using the LGfL / TRUSTnet VoIP service.



## Free Technical Support

Our UK-based service desk is staffed by experts with experience of working in schools.



## User-friendly Admin Website

Manage your system easily online.



## 999 Alerts

Receive email or app alerts when a 999 call is made from your school.



## No Expensive Call Management Hardware

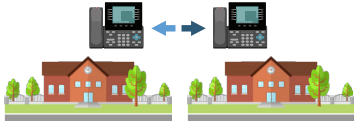
All of this is already provided and managed in the core of the network by LGfL / TRUSTnet.



## Public Address Feature

Links with your existing PA system to allow live or pre-recorded school announcements to be made from your phone. (Optional extra)

# How VoIP can save you money



**FREE** CALLS TO  
LGfL VoIP  
SCHOOLS



No call  
management  
hardware




Block  
premium  
rate calls



FREE call-  
recording



Per-second  
billing



Cheap  
external  
calls

**NO**  
line rental



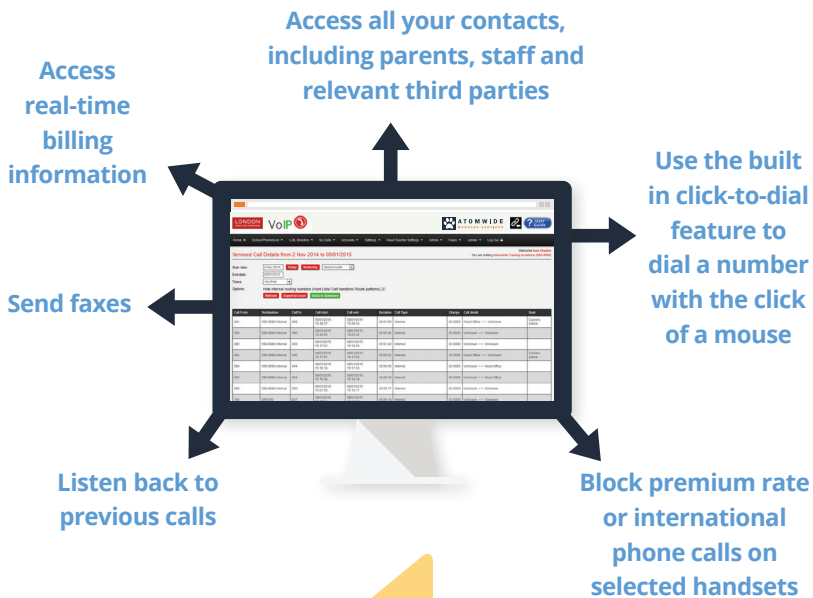
**FREE**  
technical  
support



# The VoIP website puts you in control of your system

A dedicated website lets schools manage and configure their own service. Additional technical support is provided by Atomwide's team of skilled engineers.

## The dedicated website lets you:



*"The functionality of the LGfL VoIP management site is fantastic. It's accurate and responsive and most importantly, tells you what you want to know! It makes such a difference."*

Newham LA

# What you need

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Depending on their managed switches, LGfL / TRUSTnet connected schools only need to purchase handsets and then the relevant licences, which are charged quarterly.

A wide range of feature-rich Cisco handsets that can support any school's requirement is available.

For the complete range of handsets please take a look at our shop site:

<https://shop.atomwide.com/>

## Licensing service levels:



### **Basic:**

- Handset with its own extension number
- Allows handset to make outgoing calls
- Offers integration of 'Click-to-dial'
- Call recording
- Intercept ('pick-up') unanswered colleagues' calls



### **Standard:**

- Provide all Basic-level functionality
- Allows handset to have an external DDI number
- Allows handset to be part of a hunt-group



### **Enhanced:**

- Provides Standard-level functionality
- Adds voicemail for the handset's extension
- Enables Point-to-Point video conferencing to take place on suitable handsets



### **Deluxe:**

- Offers all Enhanced-level functionality
- Links up to three additional handsets with Deluxe handset

**Schools may have the option of purchasing their VoIP equipment over a 3 year 0% finance agreement with Cisco. Please ask if you would like more information on this offer.**

## How is VoIP set up?

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Once you've decided which handsets are needed they'll be pre-configured ready for use at your school when they arrive.

Our engineers can provide a full installation service or this can be done by your own technicians.

Once installed your phones are usable straight away.

The school's administrator can add new phones into the system and configure features via the easy-to-use management website.

## Integrates with your MIS

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The LGfL/TRUSTnet VoIP system securely integrates with your school's MIS with the use of AutoUpdate. This free piece of software allows for the frequent and regular updating of data, meaning that your contact details will always be kept up to date.

## What should I do next?

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Book an appointment to discuss the LGfL / TRUSTnet VoIP service in detail. We can offer an in-depth evaluation highlighting the special functions and features VoIP has over your current system and a bespoke cost comparison showing you how much you can save.

Website: [voip.lgfl.net](http://voip.lgfl.net)

Email: [voip@lgfl.org.uk](mailto:voip@lgfl.org.uk)

Telephone: 01689 814700

*"From the initial enquiry to completion was two weeks."*

New Woodlands School,  
Lewisham



For more information on the brilliant range of features offered by the LGfL VoIP service please get in touch or watch our video: <http://uso.im/voip>



## **A simple, manageable and affordable VoIP telephone system**

### **Key benefits for your school**

- ✓ No line rental
- ✓ Low call charges
- ✓ Free calls to other LGfL VoIP schools
- ✓ Free call-recording
- ✓ Time-saving click-to-dial functionality
- ✓ User-friendly administration website
- ✓ Phone books automatically populated with data from school MIS
- ✓ Easily-scalable system
- ✓ Online access to real-time billing info
- ✓ Online fax service
- ✓ Fully-managed, centrally-hosted service
- ✓ Free technical support

**For more information and a quote please contact:**

**voip.lgfl.net • voip@lgfl.org.uk • 01689 814700**