

Atomwide acts as a registrar for both .uk and non-uk domains for our education customers. We can register new domains and manage existing domains, including the provision of full DNS using a resilient network of servers.

## Domain registration and management



### Current domain registration rates are as follows:

- Domains ending in .uk are charged at
  - £25 + VAT for 2 years
  - £60 + VAT for 5 years
  - £115 + VAT for 10 years
- Non-uk domains may be registered for 3 years only at a charge of £95 + VAT
- Transferring a non-uk domain into Atomwide's control usually takes 5-10 days to complete, and requires a PO for £75 +VAT, which includes extending the domain's registration by one year

Atomwide retains the right to charge a nominal amount (no greater than £20) for the addition, modification or removal of records in domains that it manages. Such changes are generally implemented as a same working day service (in response to an email request from a Nominated Contact).

As with all suppliers, the ultimate source of all .uk domains is Nominet, and registrants are encouraged to read more about their service on their website, paying particular attention to the terms and conditions of registration.

Customers may contact the Atomwide Service Desk with general enquiries about issues relating to domains managed by Atomwide during the standard support opening hours. These are outlined in the support agreements with education customers. In the unlikely situation of a complaint arising, full details should be sent to Atomwide by having a Nominated Contact at the establishment raising a support case. An initial considered response will be provided within a working day.

For more information or a quote please contact:

www.atomwide.com ☎ 01689 814700 ✉ info@atomwide.com

 shop.atomwide.com

